

Product Performance Limited Lifetime Warranty Diamond Pier®

Pin Foundation's, Inc's Diamond Pier product is a high technology foundation system designed to support decks, covered decks, walkways and stairs. All Diamond Pier products follow strict compliance with regard to design criteria and load requirements, and the specifications and details outlined in Pin Foundations, Inc.'s Quality System Manual.

Pin Foundations, Inc. warrants to the original property owner only, the performance of the Diamond Pier when properly handled and installed, in properly drained conventional soils, according to the published Manufacturer's Installation Instructions, and when used in compliance with Pin Foundations, Inc.'s requirements and stated capacities. Pin Foundations, Inc. warrants to the original property owner only, the published capacity and performance of the Diamond Pier for the life of the supported structure. Pin Foundations, Inc. will repair or replace, including materials and labor, any Diamond Pier that fails to perform when installed within the requirements and disclaimers defined herein. No other warranties are expressed or implied.

Requirements

- The project must be handled and installed, in properly drained conventional soils, according to the provided Manufacturer's Installation Instructions, and used in compliance with the design criteria, load requirements, specifications and details defined by Pin Foundations, Inc.
- The project must be registered with Pin Foundations, Inc. within 30 days of the project's completion. The registration form may be downloaded at: www.Diamondpiers.com/residentialdecks. The registration must include all the support documents and photos requested on the registration form.
- The warranty is only valid once the project registration is approved by Pin Foundations, Inc. Pin Foundations, Inc. reserves the right to withhold approval for any use that does not meet the conditions set forth herein. The warranty process may be approved prior to the installation of the project, but such approval will be conditioned on the proper handling and installation of the Diamond Pier, in properly drained conventional soils, according to the Manufacturer's Installation Instructions, and in compliance with the published requirements and stated capacities.
- Pin Foundations, Inc. reserves the right to inspect the project at any time to insure proper installation and compliance, and to require that any repair or replacement of the Diamond Pier product be done by a contractor appointed by Pin Foundations, Inc. Pin Foundations, Inc. also reserves the right to replace any non-performing Diamond Pier with a larger model Diamond Pier where applicable.
- This lifetime warranty is limited to the life of the original project and to the original property owner for which the Diamond Pier product was installed. This warranty is non-transferable to any new owner of said property, or to any future project or replacement structure erected on the original installed Diamond Piers.
- Pin Foundations, Inc. also reserves the right to use the project as a testament to the performance of the Diamond Pier products, to create photos or Images of said project for promotional purposes, and to use the Images depicting the project in any Media, for the purpose of promoting the Diamond Pier products, which may include use in advertising, promotion, marketing and packaging. The property owner agrees that the images may be combined with other images, text and graphics and cropped, altered or modified. The property owner agrees that the property owner has no rights to the Images, and all rights to the Images belong to Pin Foundations, Inc. and/or its Assigns.

Disclaimers

Pin Foundations, Inc. is not responsible for project failure if: (1) The Diamond Pier has not been installed according to the provided Manufacturer's Installation Instructions, or installed in a properly drained conventional soil, or used in compliance with the published requirements or stated capacities. (2) The cause of failure is due to related parts not supplied by Pin Foundations, Inc. (Pin Foundations, Inc. supplies the Diamond Pier concrete head, steel bearing Pins, inspection plugs and caps). (3) The cause is due to failed or failing soils, or to unique soil conditions that require additional measures above and beyond those typically required in the jurisdiction. Such conditions may include but are not limited to; soil bearing strengths below 1500 psf, water retention areas, back filled areas, unconsolidated or uncompacted soils, contaminated soils, soils not properly drained or consistent with those described as conventional soils in the Manufacturer's Installation Instructions, and frost zones exceeding those published per specific pier application. (4) The cause of failure is due to an Act of God, such as a tornado, hurricane, flood, earthquake, etc.

This warranty applies only to products that have not been misused, intentionally or unintentionally damaged, discontinued or outdated. This warranty does not cover cosmetic issues such as weathering, staining, pitting, chipping or general maintenance issues, such as adjusting the pins or resetting the caps. Pin Foundations Inc. shall not be liable for any consequential or other damages, including injury to persons or property. No other warranties are expressed or implied.